



Leave Us A Review


Thank you for your willingness to provide our company a review! When writing, please follow the below framework and include as much detail about your experience with us. You may follow the examples on page 2 for further guidance and inspiration.

1. Describe your trip or the experience you were seeking.
2. What concern, issue and/or challenge were you facing or anticipating?
3. How did we come in and partner to serve/help you? (Virtual Travel Advising, Custom Trip Design, Private Local Tour, Group Trip)
4. Tell us a little bit about the specifics of your journey (flights, hotels/lodging, tours, transportation), if applicable.
5. What did you specifically appreciate about working with us?
6. How did it make you feel?
7. All in all, how would you describe your experience with ZI?
8. What do you recommend to travelers?

Please include your name and involvement with the U.S. Team, email us your response, as well as submit on [Google](#) and [Trip Advisor](#).

Thank you!!!!

Example 1:



Amber, Thank you again for all of your help planning our trip to Germany and Austria! We are still talking about how it truly was a trip of a lifetime. I was worried about planning a trip for ages 9 to 78, but you took the stress away and helped create a wonderful travel experience. I greatly appreciated the communication throughout the planning process, and keeping us organized with clear schedules, local contacts, and all of our documents. My parents were so happy to return to the cities where they were born, and the boys and I loved having their childhood stories come to life as we toured their home towns. The hotels were all wonderful – excellent locations, beautiful rooms, and great breakfasts to start each day. Transportation was coordinated perfectly, and we were happy with all of our flights, trains, and private transfers. We also enjoyed the tours with knowledgeable guides in Munich, Salzburg, and especially the day trip to the salt mines in Hallstatt. The trip was an unforgettable experience! We are all so appreciative of everything you did for us.

Stephanie B

Example 2:

"Alitalia's website info was unreliable and my client was scared."


"I worked my contacts 24/7, & stayed in constant touch with my client & her daughter through WhatsApp."

"My client's college-age daughter was stuck in Sardinia trying to figure out how to get home."

"I was able to find her one of the few last seats connecting through Rome and back to the States."

"Flights from Europe started shutting down and Americans started scrambling."

"Barbara is a lifesaver and we cannot thank her enough."



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