

Support Coordination Policy



Grow Support Services is committed to providing support coordination services that are tailored to each individual's strengths and needs.

Support coordination plays a key role in NDIS participants' exercising control and choice and achieving their goals.

Grow Support Services is committed to providing support coordination services that support our clients live their best life.

We have transparent processes in place to ensure potential, perceived and actual conflicts of interest are declared and their influence minimised.

We have developed an efficient client-centred service delivery model with robust systems to ensure participants realise maximum value from our services.

We understand there can be barriers to understanding the aims and role of support coordination, the resources available and the processes involved, so we commit to supporting people through the NDIS support coordination process with clear information and solid, professional guidance.

This policy and procedure aligns with the planning requirements as set out in the *Disability Services Act 2006 (QLD)*, and *NDIS Act 2013* of participation, choice and control, engaging as equal partners in decisions and including families, carers and other significant people.