

Preventing & Responding to Abuse, Neglect & Exploitation Policy



Grow Support Services is proactive in preventing the occurrence of abuse and neglect in its services and within our community.

We are aware that people living with a disability are at greater risk of physical and sexual assault than the general population.

Grow Support Services has a:

- zero tolerance policy towards abuse, harm and neglect.
- duty of care to ensure that people with a disability are not subject to any type of abuse, harm or neglect.
- moral and legal obligation to take all reasonable care in providing services and to meet appropriate standards of care. The appropriate standard of care is assessed on the action a reasonable person would take in a particular situation.

We consider our duty of care is breached by failing to do what is reasonable or by doing something unreasonable that results in harm, loss or injury to another. This can be physical harm, economic loss or psychological trauma.

Staff will promptly report concerns about the safety of clients to the Directors so that appropriate action can be taken. (See Grow Support Services [Incident Handling Policy and Procedure](#).)

Duty of care must be balanced with an individual's dignity of risk, with guidance provided in our [Independence and Informed Choice Policy and Procedure](#).