

# Independence & Informed Choice Policy

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- Grow Support Services is committed to providing best-practice Support Coordination services.
- We have developed person-centred processes and take a rights-based approach to ensure people are directly involved in decision making and have choices about all aspects of the support coordination services they receive.
- Grow Support Services is guided by the following principles:
  - A person is presumed to have decision-making capacity unless proven otherwise.
  - Individuals should have all decisions referred directly to them.
  - Efforts must be made to facilitate supported decision-making.
  - All clients have the right to maintain their personal, gender, sexual, cultural, religious and spiritual identities.
  - People with disability are empowered to determine their own best interests, including the right to exercise informed choice, take calculated risks and make their own mistakes.
  - People will be informed of their rights and will be supported to exercise these rights.
  - If there are doubts about a person's ability to make a specific decision, and the person has been assessed as having impaired decision-making capacity, Grow Support Services will facilitate access to appropriate assistance and support.