

Purchase agreement

A contract is formed between you and "i3.finance" a trading style of i3 Technology Group Ltd, comprising your order and these terms and conditions ("terms") when you complete an order on the site, and we accept your order (collectively, the "contract") save in the event that you pay for your order using third-party finance introduced on the site. If you enter into a third-party finance agreement to pay for your order, we will sell your car to the third-party finance provider. In the event of any conflict, inconsistency or ambiguity between your order and these terms, your order will take precedence.

1. Your car

- I. i3.finance will deliver the car to your home address unless otherwise specified.
- II. Prior to delivery or collection, the car will have undergone a mechanical and specification inspection as part of our preparation of the car for sale. The car will also have a valid MOT for at least six months.
- III. To ensure added peace-of-mind during the early stages of driving your vehicle, we offer all customers a guarantee for the first 6 months of ownership. This guarantee is administered on our behalf by Spectrum Insurance Services Limited, Westthorpe Business Centre, Westthorpe Fields Business Park, Killamarsh, Derbyshire, S21 1TZ) Tel. 0114 553 6006. Full terms and conditions of our guarantee are available on our website at www.i3.finance
- IV. You can choose to buy an extended guarantee by contacting i3.finance customer support by telephone on 0330 027 0192. To facilitate any extended guarantee you might purchase will be administered on our behalf by Spectrum Insurance Services Limited, Westthorpe Business Centre, Westthorpe Fields Business Park, Killamarsh, Derbyshire, S21 1TZ) Tel. 0114 553 6006. Full terms and conditions of our guarantee are available on request.
- V. The car may previously have been used as a lease or rental car or have had multiple users. It may also have been imported from another country. We will use reasonable endeavours to provide you with any additional information in our possession about the car on your request. However, if you have any questions about the previous use of the car or have specific requirements, you are advised to discuss these with us before placing your order.
- VI. The mileage on the car may vary by a minor amount to that stated on the site as a result of, for example, transport to our refurbishment facility and delivery to you.
- VII. References to "leather" on the site may not be genuine or 100% leather, but rather partial leather or an artificial substitute.
- VIII. The images of the car on our site are for illustrative purposes only. Although we make every effort to display the car accurately, we do not guarantee that the images of the car on the site exactly reflect the actual appearance of the car. In addition, although we make every effort to describe the colour of the car accurately, you may consider that the colour description of the car differs from the actual appearance of the car. We do not guarantee that the colour of the car exactly reflects the description. If you believe that the car you purchased differs from the way it is depicted on our site, you have the right to refuse to accept delivery of the car or return the car and seek a refund in accordance with these terms.
- IX. We do not give or make any representation, warranty or undertaking that your car will not be subject to a manufacturer's recall notice at the point of sale or at anytime in the future.
- X. You will be required to register and pay for vehicle tax at the point that you accept delivery of or collect the car.
- XI. The purchase price includes vat (where applicable) at the current rate chargeable in the United Kingdom on the date of purchase.
- XII. From time to time, we may offer products at sale or promotional prices. Any such offers will apply to selected products and will be subject to availability. Delivery charges, conditions and geographical exclusions may apply. Please refer to individual product pages for pricing. We may also offer delivery and services at a reduced rate as part of a promotion. This would be subject to availability and can be withdrawn at i3.finance's discretion.

2. Our 6-month Guarantee - What is Covered?

The following components and associated labour costs are covered against mechanical breakdown. Components not listed below are not covered by this guarantee. A guarantee gives you added protection when you buy good or services, but it does not replace your consumer rights. Should you need to make a claim, please call the administrator on 0114 553 6006. Full terms and conditions of our guarantee are available on our website at www.i3.finance or on request.

- **Air Conditioning / Climate Control** - Factory fitted air conditioning systems are covered. Exclude pipes, unions, wiring & receiver drier.
- **Anti Lock Brake System** - Factory fitted anti-lock braking systems are covered. Excludes wiring & connection faults.
- **Automatic Gearbox** - Governor, valve block, oil pump, gears, brake bands, servos, clutches, seals, shafts, bearings & bushes, modulator valve, transfer gears.
- **Braking** - Brake master cylinder, callipers, wheel cylinders, brake bias / restrictor valve, reserve cylinder, vacuum servo and brake vacuum pump.
- **Clutch** - Release thrust bearing, centre plate (oil contamination - centre plate only), pressure plate, master and slave cylinders, clutch cable including self adjusting mechanism and clutch damper.
- **Electrical** - Alternator, voltage regulator, starter motor (includes pre-engaged solenoid), starter solenoid (includes inertia drive starters), indicator relay, front & rear windscreen wiper motor, front & rear windscreen washer motor, ignition coil, horn unit, electric window motors and switches, glow plug relay (diesel vehicles), electric sunroof motor and switch, central locking systems (excluding remote control unit & wiring), distributor, electronic ignition module, crankshaft sensor, cam shaft sensor, ignition relay, electric radiator fan & temperature sensing switch, oil pressure sensor, indicator & wiper switches (column stalks), wiper relay, heater fan motor, fuel tank sender unit, electric fuel pump, instrument cluster and speedo transducer, heated rear screen (element failure only), door mirror motors & switches, engine management ECU.
- **Engine** - Cylinder block, cylinder bores and liners, cylinder head. Excludes cracks and porosity. Crankshaft, crank bearings, big end bearings, oil pump, con- rods, gudgeon pins, small end bearings, pistons, piston rings, rocker shaft, rockers, hydraulic lifters, camshaft and cam followers, push rods, camshaft bearings, inlet and exhaust valves, valve springs, valve guides, cylinder head gasket, timing gears, timing chains, timing chain tensioners (up to 80,000 miles) flywheel or flex plate, starter ring gear. Excludes overheating, de-coking, burnt, pitted & sticking valves.
- **Front Wheel Drive** - Drive shafts, universal joints and couplings, constant velocity joints. Excludes gaiters & bushes.
- **Fuel System** - Fuel lift pump (mechanical or electrical), petrol injection pump, diesel injection pump, high pressure pump. Excludes contamination or failure to meet current emission legislation.
- **Manual Gearbox** - Gears and gear clusters, selectors and shafts, synchromesh assemblies, bushes, ball and roller bearings, needle bearings, transfer gears.
- **Propshaft** - Propshaft, universal joints & couplings, bearings & rubber couplings. Includes front & rear transfer shafts. Excludes gaiters & bushes.
- **Rear Wheel Drive** - Drive shafts, universal joints and couplings, constant velocity joints, half shafts & bearings. Excludes gaiters & bushes.
- **Steering and Suspension** - Steering rack and pinion, power steering rack, steering box, power steering box, idler box and coil springs, power steering pump and reservoir, wishbones and ball-joints, suspension arms and torsion bars, anti roll bars. Excludes gaiters & bushes, oil leaks, tracking & balancing.
- **Timing Belt** - If the timing belt has been changed in accordance with the time / mileage requirements specified by the manufacturer (proof required) it will be covered.
- **Continuously Variable Transmission** - All internal working components and seals.

- **Cooling** - Radiator, engine thermostat, water pump, thermostat housing, viscous fan coupling, engine temperature sensor, engine oil cooler, heater matrix, radiator.
- **Differential** - Planetary gear assembly, crown wheel & pinion assembly, internal shafts, bearings & bushes, thrust washers, spacers, bevel gears. Includes front, rear & centre differentials. Excludes viscous couplings & fluid differentials.
- **Diesel Cover** - Fuel Injection pump, low pressure supply pump, fuel injection governor, fuel shut off mechanism, hydraulic or electrical injection timing mechanism, high pressure fuel metering head, cold starting device, manifold boost pressure compensator, altitude compensator (where fitted), pump drive gear, glow plug relay, mechanical lift pump, brake vacuum pump. Excludes fuel lines, injectors, glow plugs, high pressure pipes, injection timing, adjustments, calibration, bench testing & emission test failures.
- **Torque Converter** - All internal working components and seals.
- **Transfer Box** - The following internal mechanical components are covered: transfer gears, selectors, shafts, transfer shafts, needle and roller bearings, output shafts, bushes.
- **Turbocharger / Supercharger / Compressor** - The complete unit is covered providing it is original manufacturer's equipment including the waste gate if it is an integral part of the unit and cannot be bought separately. Exclude pipes & hoses.
- **Wheel Bearings** - Front & rear wheel bearings.
- **Casings** - Damage to casings caused as a consequence of the failure of a covered component will constitute part of the total claim within the claim limit.
- **Working Materials** - Should any authorised repair to any of the above components require essential replacement of or topping up of lubricants, oils or coolant or replacement of the oil filter these shall be covered as part of the total claim limit. The maximum amount that this guarantee will pay for any one repair, and the amount we will pay for all repairs in total during the duration of this guarantee, will be limited to the claim limits shown on your guarantee schedule. If the repair of a covered component necessitates re-gassing of the air conditioning system this guarantee will pay a maximum of £40.00 including VAT toward the cost. If your vehicle is part-time or full-time four wheel drive you must make an additional payment to us to guarantee the applicable components.

3. Delivery

- I. We offer home delivery to any UK postcode but reserve the right not to deliver to certain postcodes including in the Scottish highlands, Scottish islands, other remote parts of Scotland, the isles of Scilly, Channel Islands, Guernsey, Jersey, the Isle of Man, Isle of Wight and Northern Ireland.
- II. Only you, as the person specified in your order, are eligible to take receipt of your car on delivery.
- III. We may, in our discretion, be able to offer delivery via multiple methods including, such as driving the car to your property, but in these circumstances i3.finance will not be liable for any costs of additional mileage on the car.
- IV. Upon delivery of the car, you must provide your photographic UK driving licence to the i3.finance delivery specialist to verify your identity against your order. We reserve the right not to deliver, or permit the collection of, the car or any other product(s) if this identification is not provided when requested.
- V. If you will not be present to accept the delivery, you must contact i3.finance customer service by telephone on 0330 027 0192 at least 24 hours prior to the scheduled delivery time to rearrange your delivery at no additional cost.
- VI. If you need to rearrange a delivery less than 24 hours prior to the scheduled delivery time, you will incur a charge of £150.
- VII. Upon delivery, you may be asked to confirm to the i3.finance delivery specialist receipt of your car and that it conforms to your order.
- VIII. We reserve the right to register the vehicle with the DVLA only on expiry of your 14-day cancellation period.

4. Your right to cancel

you have the right to cancel this contract within 14 days without giving any particular reason. The cancellation period will expire after 14 days from the day on which you, or a third party on your behalf, collect or take delivery of your vehicle. To exercise the right to cancel, you must inform us of your decision to cancel this contract by a clear statement sent by post or email to our address. If required, you can request a template cancellation notice form from us, but it is not obligatory to use this specific template. To meet the cancellation deadline, it is sufficient for you to send your clear statement or form confirming your exercise of the right to cancel before the cancellation period has expired. If you cancel this contract, we will reimburse to you payments received from you, including the cost of delivering the goods to you except for any supplementary costs arising if you chose delivery over collection or a type of delivery other than the least expensive type of standard delivery offered by us).

- I. We may make a deduction from the reimbursement for loss in value of any goods supplied if the loss is the result of unnecessary handling by you over and above a standard test drive will be considered unnecessary handling and will lead to a deduction of £1 for each mile driven over 20 miles. In addition, we will also be entitled to make a deduction for any damage or excess wear.
- II. We will make the reimbursement without undue delay, and not later than 14 days after the day we receive back from you the vehicle and all documents which were supplied including, but not limited to, service histories and the v5 documentation.
- III. We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise. In any event, you will not incur any fees as a result of the reimbursement. This may include handing back any part exchange vehicle if still available and/or seeking payment from you to cover any negative equity.
- IV. We will withhold the reimbursement until we have received the goods and all paperwork back in good order.
- V. It is your responsibility to return the vehicle without undue delay, and in any event not later than 14 days from the day on which you communicate your cancellation of this contract to us.
- VI. You will remain liable for the vehicle and so for its tax, insurance, and any fines, charges or penalties until it has been accepted back to our premises.
- VII. You will have to bear the direct cost of returning the goods and take full responsibility for the safe return of the vehicle.
- VIII. You are only liable for any diminished value of the goods resulting from the handling other than which is necessary to establish the nature, characteristics and functioning of the goods according to the previous reference to test drives.
- IX. In the event we are requested to collect your vehicle, you will be charged, £250 for the pickup.

5. Finance Agreement

We work with a number of carefully selected credit providers who may be able to offer you finance for your purchase. We are only able to offer finance products from these providers, and they may provide an incentive to us to do so.

- I. i3.finance is a trading style of the i3 technology group Ltd, who are authorised and regulated by the financial conduct authority for credit brokerage. Our FCA number is 915462.
- II. Finance subject to status. Lender terms and conditions apply.
- III. A guarantee may be required and finance subject to status.
- IV. Please ensure you can afford the repayments for the duration of a loan before entering into a credit agreement.
- V. Please note that APR'S provided on the site are our best available rate, with representative examples provided.

- VI. Once you complete your application, we will share your personal information (including financial information) with another lender and/or broker. In the event your application is declined by our main panel of funders and/or brokers, your personal information may be shared with third parties who may be able to assist you. You can find our full privacy policy and initial disclosure on our website at www.i3.finance

6. Part-exchange

if you wish to provide us with a car in full or partial consideration for the value of your car ("part exchange car") you must be the registered owner of the car and must elect to undertake the part exchange on the site. Our valuations are underwritten by AnyColourCar if you have a part-exchange vehicle your personal information could be shared with AnyColourCar, under specific terms which are found [here](#)

- I. you must provide us with any information regarding the part exchange car which we may reasonably request.
- II. If we agree to consider your part exchange car, we require that you make the part exchange car available for our inspection on the delivery or collection of your car. We are not obliged to provide a part exchange option when selling the car to you and our decision to examine and value a part exchange car, including the valuation we give, is solely at our discretion.
- III. If your part exchange car has outstanding finance, you must declare this to us when providing details of your part exchange car. You must provide accurate information about your finance provider and the settlement figure.
- IV. To use your part exchange car with outstanding finance to contribute towards the purchase of your car: you must have a settlement letter from your finance provider that is valid for not less than 7 days after the date of delivery or collection of your car; and the amount of the outstanding finance must not exceed our valuation of your part exchange car. If you don't meet these conditions, we won't be able to accept your part exchange car.
- V. We don't have existing relationships with all car finance providers. So, if your part exchange car has outstanding finance, we might need your help contacting your finance provider to clear the outstanding finance on your part exchange car, both before and after you hand over your part exchange car to us. You agree to provide any information and assistance that we reasonably request to do this. If your finance provider refuses or otherwise fails to clear the outstanding finance on your part exchange car, we may require you to make an additional cash payment equal to the outstanding finance amount or to return your car to us. We will contact you if this happens.
- VI. For the avoidance of doubt, we are entitled to amend any valuation for, or reject, a part exchange car for any reason, including but not limited to circumstances where a part exchange car:
 - has changed condition since we provided the part exchange car valuation or the condition of the part exchange car does not match the description given by you; or
 - has a discrepancy in the recorded mileage or the legal registration or chassis number; or
 - has been in a major accident or is categorised as insurance category c or d, or has been subject to a total loss claim; or

- any other issue is identified by an HPI check or equivalent car history check on the part exchange car; or
 - is not your property to dispose of, or you do not have the right to sell it; or
 - is missing or has an incomplete v5 registration document, or such documentation is not in your name; or
 - still has a finance marker on it at the point of pickup or the amount of outstanding finance is different from the amount you subscribed; or
 - is an imported vehicle (e.g. left-hand drive) or was not first registered in the UK; or
 - has been used for taxi, private hire, chauffeur or rental purposes, driving tuition or as a police vehicle or used by a local authority; or
 - does not have a valid MOT or is due for a service in the next 100 miles; or
 - has any mechanical or electrical fault (including or not limited to problems with steering, transmission, clutch, gearbox, suspension or brakes).
- VII. When handing over a part exchange car to us, you must provide: all sets of keys to the part exchange car, the v5 registration documentation and, where available, any associated documentation (such as service books, service history, MOT certificates etc) for the part exchange car without which we will not accept the part exchange car; and any extras that we will need such as the locking wheel nut for the alloy wheels and any security codes associated with the part exchange car.
- VIII. You permit AnyColourCar to transfer from you to AnyColourCar the "registered keeper" title in the v5 documentation for the part exchange car.
- IX. AnyColourCar does not store any part exchange cars. If you exercise your right of cancellation, i3.finance is not able to return the part exchange car and will instead refund to you the monetary value of the part exchange car (less any appropriate deductions that i3.finance are permitted to make and less any deductions made to settle any outstanding finance on your part exchange car).

6. Extended Guarantee

Cancellation Terms

- I. If you decide that you do not want extended guarantee, confirm your request in writing or by email to after-sales@i3.finance quoting your vehicle registration number and ensuring that they reach us within 30 days of Your Plan Start Date we offer a 'No Quibble 30 day Money-Back Guarantee' providing you have not requested that we meet the cost of any repairs, we will cancel your plan and refund your payment without deduction.

- II. In circumstances where you have cancelled Your Plan up to 30 days after the Plan Start Date and you have requested that we meet a Repair Cost, Your Plan will be cancelled, and your payments refunded after deducting a proportion of your payments calculated on a daily basis up to the date of cancellation.
- III. If at any time after Your Plan Start date, outside the cancellation period, you decide that you do not want Your Plan, confirm your request in writing or by email to after-sales@i3.finance quoting Your Vehicle registration number. Your Plan will be cancelled from the date we receive your request. There will be no refund of any payments.

Extended Guarantee - Plan Transfer

- IV. Providing that you have paid for Your Plan in full Your Plan may be transferred with your Vehicle directly to a new private owner (but not to a member of the motor trade). You must make the Application in writing or by email to after-sales@i3.finance within 30 days of the change of ownership, and you must send us proof of last service, a current MoT certificate and any Administration Fee applicable.

7. Events outside our control

- V. we will not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations under your order, these terms or the contract that is caused by any event or circumstance which is beyond our reasonable control, including but not limited to fire, flood and other acts of god, strikes, riot, accident, disruption to energy supplies, civil commotion, acts of terrorism or war, breakdown of equipment, inclement weather, availability of the internet or software, acts and omissions of third parties, and road traffic problems (an "event outside our control").
- VI. If an event outside our control takes place that affects the performance of our obligations under your order, these terms or the contract, including but not limited to delivery: (a) we will contact you as soon as reasonably possible to notify you; and (b) our obligations under your order, these terms and the contract will be suspended and the time for performance of our obligations will be extended for the duration of the event outside our control. Where the event outside our control affects delivery of the car, we will arrange a new delivery date with you after the event outside our control is over.

8. Our liability

- I. nothing in these terms will restrict our liability for death or personal injury resulting from our negligence, fraud or fraudulent misrepresentation or any other liability that cannot be restricted by law, nor will anything in these terms restrict your statutory rights. For further information about your statutory rights, contact your local authority trading standards department or citizen's advice bureau.
- II. We exclude all implied representations, warranties, conditions and terms (whether implied by statute, common law or otherwise) to the fullest extent permitted by law.
- III. We will not have any liability to you however arising (whether in contract, tort (including but not limited to negligence), for misrepresentation or for breach of any duty (including strict liability) or otherwise) for: (a) any loss of profits or revenue; (b) loss of business; (c) loss of goodwill; (d) loss of or damage to data; or (e) any special, indirect or consequential loss.
- IV. Other than as set out in section 8.i above, our maximum aggregate liability to you under or in connection with your order, these terms and the contract however arising (whether in contract, tort (including but not limited to negligence), misrepresentation or for breach of any duty (including strict liability) or otherwise) will be limited to an amount equal to the retail price of the car and any additional products purchased as part of your order.
- V. You will reimburse us for all costs, expenses, liabilities and losses that we incur as a result of: (i) your use of the site for any fraudulent or unlawful purposes; and (ii) any third-party claims arising out of or in connection with your use of the site or purchase of a car from the site.