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Andorra Pediatrics Patient Satisfaction Survey

Dear Andorra Pediatric Family,

Thank you for having confidence in our abilities to provide a complete Medical home for your children. It is our sincere hope that you are always treated in a courteous and professional manner by our staff, and that we provide the care you expect to your complete satisfaction.

You may receive a phone call or letter inquiring about the medical care we provided throughout the year. These telephone surveys are initiated by your insurance company to monitor the care provided to their subscribers. We hope that you have been satisfied enough that you will respond to all the survey questions with a “Completely Satisfied” response.

If there is any reason, we did not completely satisfy you, please call or write to Dr. Bob or Dr. Dan or our office manager, Jann McMaster, so we can personally have the opportunity to address your concerns.

If you have any suggestions or criticisms, feel free to e-mail us from our web site or through the office portal. We take all comments very seriously. www.andorrapediatrics.com

Thank you again for trusting us with the care of your children. We strive to provide the best possible care for you and your family.

Yours truly,

Robert M. Selig, M.D., FAAP

Daniel S. Selig, M.D., FAAP